

Middlesex County Social Services Locations

Glencoe Library
123 McKellar St

Parkhill Library
229 Parkhill Main St

Strathroy Library
34B Frank St

Lucan Library
270 Main St

Dorchester Library
2123 Dorchester Rd

Main Office
399 Ridout St N, London

Emergency Services

Food Banks/Meal Programs

The Middlesex County - Food Bank and Meal Calendar offers a comprehensive schedule of meal programs and food bank distributions to provide support for individuals in need.

Please go to:
[www.middlesex.ca/socialservices/
communitysupports](http://www.middlesex.ca/socialservices/communitysupports) or your local library for a copy



Community Resources for Middlesex

The Middlesex County Community Supports page has information about local community resources including Food Banks, Meal Programs, Health Care, Addiction and Mental Health supports, Transportation, Affordable Housing, Homelessness Diversion Supports, and many other services and resources.

Please go to:
[www.middlesex.ca/socialservices/
communitysupports](http://www.middlesex.ca/socialservices/communitysupports)



Community Navigator
Phone (519) 434-7321 ext. 4030
Cell (519) 808-0588
communitynavigator@middlesex.ca



Do you live in Middlesex County and need assistance or support?

We can help with:

- Income
- Employment
- Childcare
- Eviction
- Utility Disconnect
- Other supports

Middlesex County Social Services
Phone: 519-434-7321, press 2
Email: socialservices@middlesex.ca



Applying for Ontario Works

Before you apply, gather the requested information for you and all members of your family who reside in the home.

If you are missing some of the information, it is still ok to apply. The online application will walk you through the steps.

Complete an application online:



Scan Me!



www.ontario.ca/socialassistance

If you need support, contact the Ministry of Children, Community and Social Services

Monday to Friday from 8:30am to 5:00pm at 1-888-999-1142 and TTY: 1-800-387-5559

Requested Information:

- Income verification
- Social Insurance Number (SIN)
- Health Card
- Birth certificate
- Immigration papers
- Tax returns
- Banking information
- Shelter cost
- Further information may be requested by your Ontario Works Caseworker

Once your application has been completed and approved, you will meet with your Ontario Works Caseworker



One of our team members will contact you to book an appointment.

Together you and your caseworker will go through the final steps of your application process.

The Caseworker will verify all of the required information and explain how the Ontario Works program can support you. This will include your Rights and Responsibilities and working with you on your future goals. Your Caseworker provide you with employment and community supports.

Your Caseworker will be able to provide you information on community services, support and resources. Some include: Community Navigator, Women's Rural Resource Centre (WRRRC), Family Service Thames Valley (FSTV), Canadian Mental Health Association Thames Valley Addiction and Mental Health Services (CMHA TVAMHS).

Being prepared for your appointment will assist in the ability for us to help you in an effective and efficient manner without delays. If you have any further questions please feel reach to contact us at 519-434-7321 ext. 2